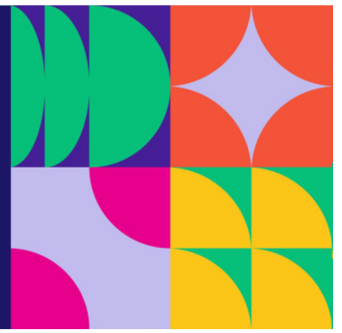




Turning AI Into Action in Your Pharmacy



The Most Expensive 10 Minutes In Your Pharmacy

Where manual prescription intake may be quietly eroding your margin

Some of the most expensive labor in your pharmacy happens before the pharmacist ever reviews a prescription.

Let's calculate it.

Name: _____ Date: _____

STEP 1: Determine Your Volume

Fill in your pharmacy's real numbers below. Use your best estimate if exact figures are not available.

Metric	Your Value
Scripts filled per day	_____ Rx/day
Average minutes from intake to pharmacist review	_____ minutes
Technician hourly cost (fully loaded)	\$ _____ /hour

STEP 2: The Math

Use your numbers from Step 1 to calculate your estimated intake labor cost. (Use 22 working days per month as an estimate.)

Formula: $(\text{Scripts/day} \times \text{Minutes/script} \div 60) \times \text{Hourly cost} = \text{Daily labor cost}$

Calculation	Your Estimate
Daily labor cost of manual intake	\$ _____ /day
Monthly labor cost of manual intake	\$ _____ /month

Reflection

What one step in your intake process consumes the most time?

Action Item

If you could eliminate or automate just one manual intake step, which would it be?

What Should You Automate First?

Identify your biggest workflow bottleneck

STEP 3: Check Your Workflow Tasks

Below are common intake-to-review tasks performed in many pharmacies. Check the ones that apply to your workflow:

- ☐ Manual data entry from eRx
- ☐ Manual data entry from incoming faxes
- ☐ Insurance handling
- ☐ Prior authorization prep
- ☐ Provider clarifications
- ☐ Filling & labelling the prescription
- ☐ Other: _____

STEP 4: Circle Your Biggest Bottleneck

Now circle the ONE task that creates the biggest bottleneck in your pharmacy:

eRx Entry	Fax Entry	Insurance	Prior Auth	Provider Clarif.	Fill & Label	Other
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If "Other," describe it here:

Reflection

If this task disappeared tomorrow, what would your team focus on instead?

Action Item

What would freeing up that time allow you to improve? Check all that apply:

- ☐ Faster turnaround time
- ☐ Reduced staffing stress
- ☐ Better patient experience
- ☐ Higher profit margin
- ☐ More clinical services
- ☐ Increased script volume
- ☐ Other: _____